# SecuGen WEB API Service Help File

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Installation of WEB API Service

➢ First Uninstall the Old SecuGen WEB API Application from CONTROL PANEL

➢ Go to **Control Panel** ➡ **Program & Features** ➡ **Uninstall a Program**

➢ Uninstall all Secugen Biometric WEB API over HTTPS/HTTP for Windows only

      ○ Note : DO not Uninstall **SecuGen RD Service**
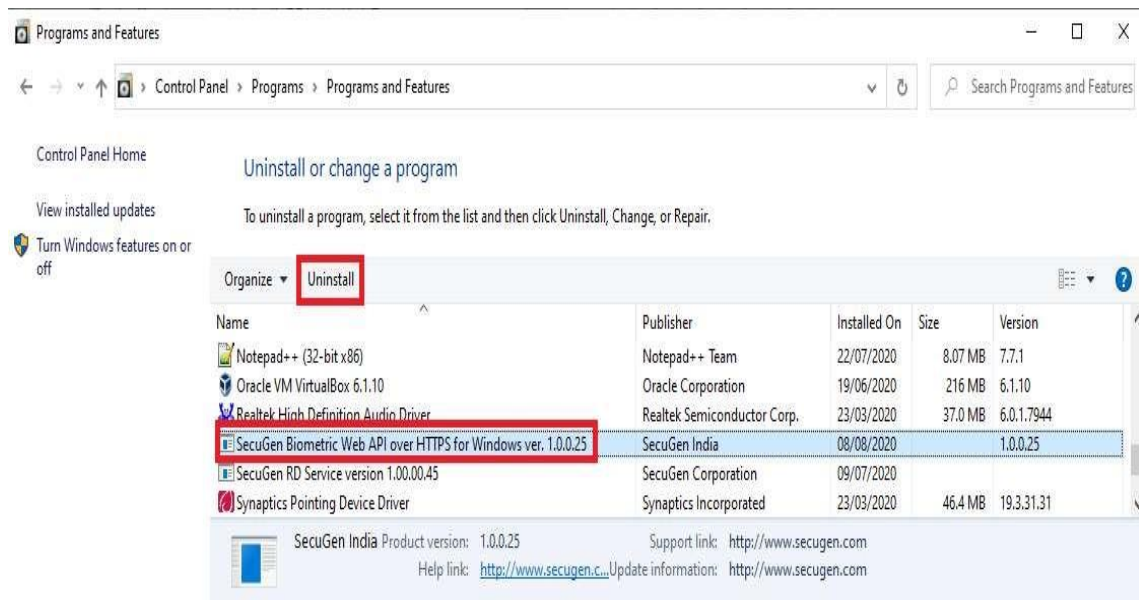
➢ Restart your System

➢ Download the Latest WEB API Using below link & Extract

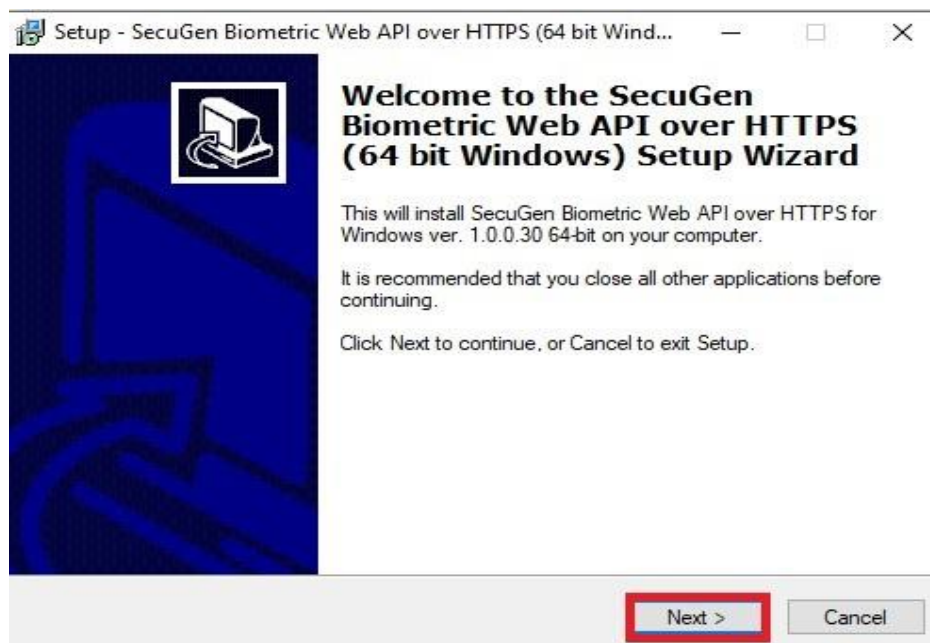https://secugenindia.com/uploads/SGI_BWAPI_S_Win_32bit_1.0.0.38.zip

Note : These Build Supports both 32 & 64 Bit Operating System

➢ After Extracting the Zip File Run the EXE Application
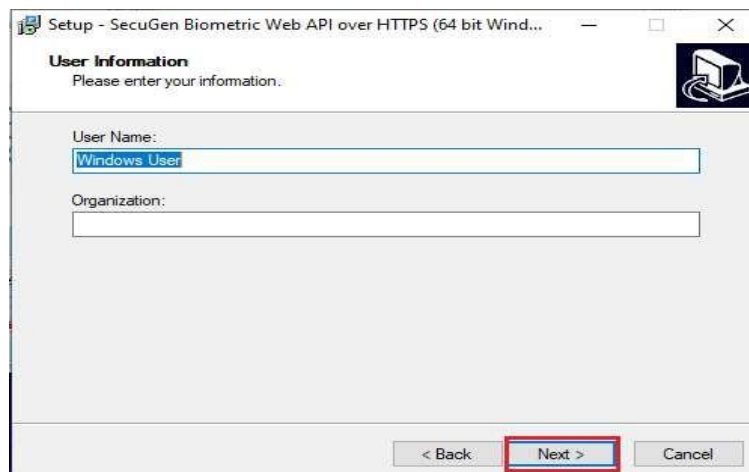SGI_BWAPI_S_Win_32bit_1.0.0.38.exe with Administrator
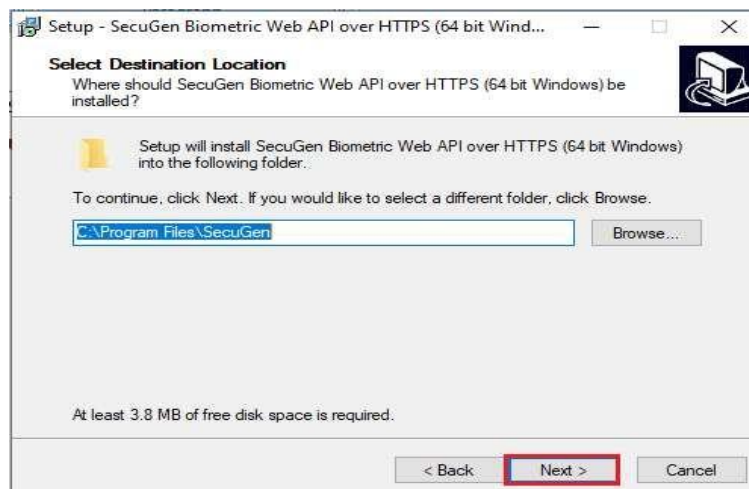
Select **Yes**

Select **Next**

Select **Accept** & then Select **Next**
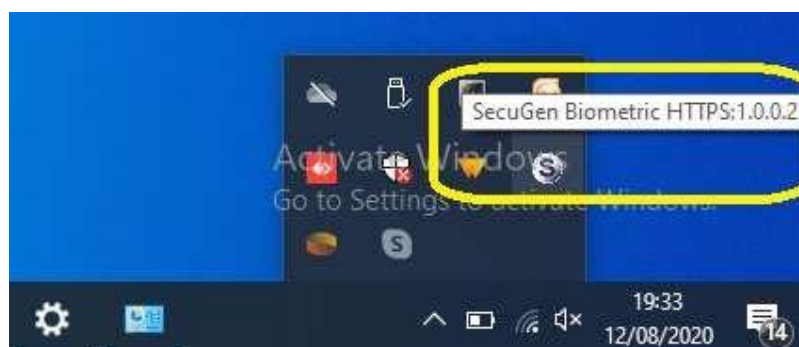

Select **Next**

Select **Next**

Select **Install**

Tick on both the Networks & select **Allow access**

To Check the WEB API is Installed Successfully
In your Task Bar You will see below Icon

2. WEB API Service Error Code

1) Error Code 3

Biometric Device Drivers are not Installed correctly

2) Error Code 54

Capture Timeout . You need to place your finger on the sensor

3) Error Code 59

Device is Busy . Reconnect the Biometric Device & Check again

4) Error Code 10001

Licence Expired . Check with website team

3. **Test WEB API Service**

➢ Open the below URL in Google Chrome/Mozilla Firefox

- https://secugenindia.in/webapi/webapidemo.html

- Click on FP Capture to Test the fingerprint image capture

- If you get error "Check if SGIBIOSRV is running"

➢ Open URL : https://localhost:8000/SGIFPCapture

  Select Advance then click on "**Proceed to unsafe**"

- Relaunch Goole Chrome Browser & then check again

How to use WEB API on Mozilla Firefox browser

Open Firefox Browser go to "**Settings**"
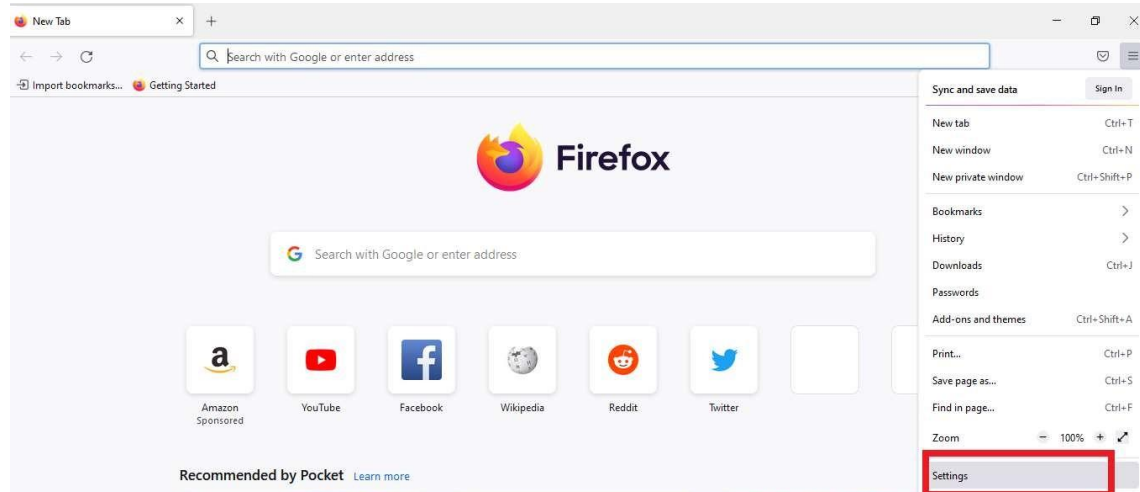
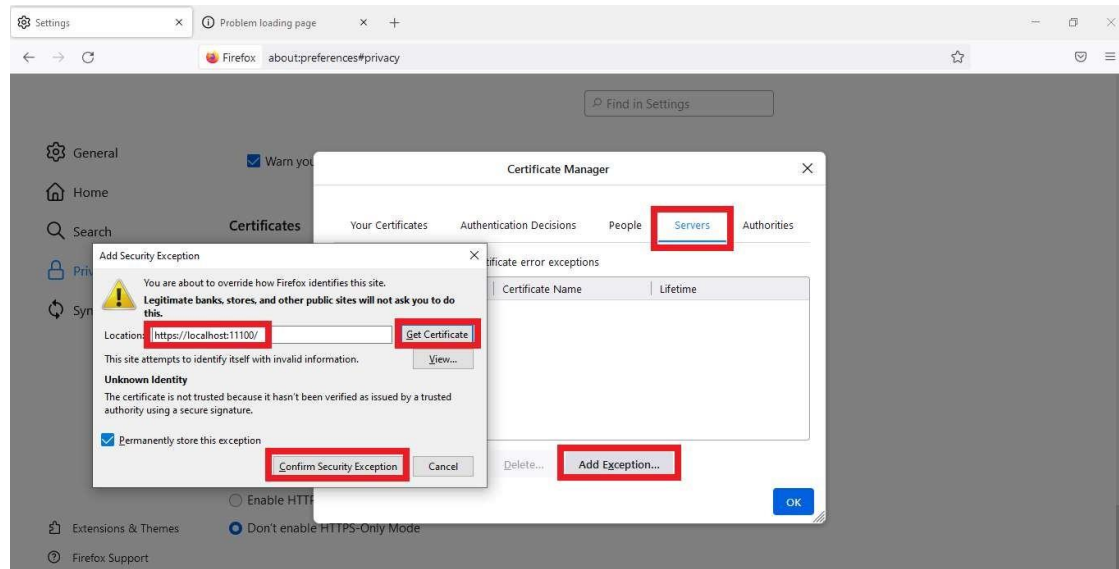In Privacy & Security go to Certificates , then select on view certificate
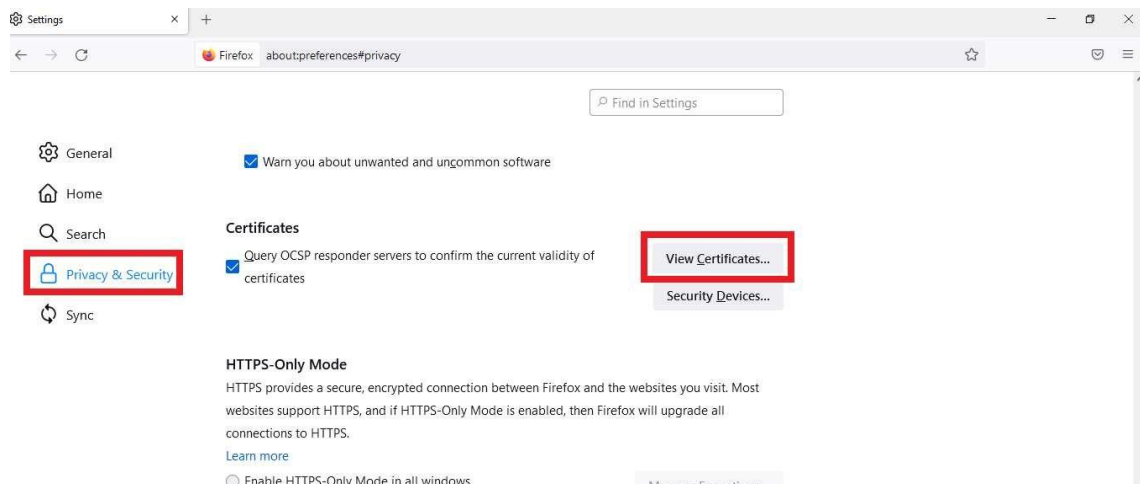
In View Certificate Go to servers & click add exception then mention

URL : https:// localhost:8000/SGIFPCapture

Click on Get Certificate & then select confirm security exception

You will get the URL in the list click on OK

Then Check RD Service using TEST Page

https://SecuGenindia.in/webapi/webapidemo.html